



About Cold Creek Nurseries

Our mission is to help create beautiful spaces that invite peace, refuge, and connection. Our core values support and reflect the spirit of that mission, we always have a can-do attitude, especially when the way forward is not clear. We look out for each other. We step up to help when we see one of our own in need. We help our customers succeed. Finally, we own our outcomes. No excuses. As a team, we call upon each other to live up to these values every day and in everything we do.

Purpose of Position

This position is about providing an excellent experience for our customers. Candidates should be energetic, flexible, outgoing, and able to stand 6 to 8 hours per day. This person will assist customers with purchases and horticultural questions. This position will actively work alongside the Greenhouse Manager with pricing, receiving, merchandising, and stocking of plants. Team member will work to ensure high quality plant health, maintenance, and customer satisfaction. This position is responsible for maximizing profitability, productivity, and teamwork related to all aspects of retail sales. Knowledge of annual and perennial plants is helpful. This is a 20-hour per week position, which includes Saturdays and Sundays. Work location is in greenhouses as well as outdoors. This position could work into a 40-hour position for the right person.

Job Duties & Responsibilities

- Proactively sell to customers by assisting with plant selection, container and bedding design, repotting, and any other product needs.
- Assist with special event implementation. Recommend ideas and workshops and seminars.
- Assist with customer horticultural inquiries.
- Answer departmental telephone calls.
- Responsible for watering and care for plants – monitor watering, placement based on light needs, pruning, fertilizing to maintain plant health.
- Responsible for department merchandising including pricing, stocking and signage.
- Evaluating plants and providing improvements.
- Assist with inventory management/waste.
- Assist with receiving inventory including inspection and resolving quality and delivery issues.
- Assist with creating and placing orders for plants.
- Help to keep other departments informed when running low on plants or other products.

Qualifications

- Retail customer service experience
- Strong communication skills
- Plant knowledge

Working Conditions and Physical Requirements

- Position requires working flexible hours and can include weekends
- Must be capable of sitting, squatting, standing, kneeling, bending, or walking throughout the workday and for extended periods

Compensation and Benefits

- Pay starts at \$12 per hour, based on experience.
- 20% Discount in retail store after 90 days
- Fulltime employees eligible to participate in health Insurance (medical, dental, vision) after 90 days
- Fulltime employees eligible to participate in our 401(k) Plan after one year of hire

Requirements

- Must be authorized to work in the US and have reliable transportation
- Cold Creek is a drug-free company. We test all new applicants and randomly test after hire.